



## Student feedback form from people who use services and their carers

The involvement of people who use services in the assessment of practice for students is an integral part of your personal and professional development. Formative feedback from people who use services supports your reflection on progress towards achievement of proficiency outcomes.

The ideas and content contained within the feedback form are the result of consultation with people who use services and their carers across Wales as 'experts by experience'. It is intended that the feedback forms can be selected and used by children, young people and adults as appropriate given service user/carer preference at the time, taking account of reasonable adjustments and non-biased assistance that may be required to complete the feedback.

During the programme you should aim to obtain feedback from people who use services and/or carers or relatives on a **minimum of three occasions**.

Consideration must be given to any reasonable adjustments required in assisting individuals' completion of the form including an advocate where required. Service users and carers must be informed that they can withdraw their consent for student involvement in care activities at any stage. *It is acknowledged there may be some situations when it may not be feasible or appropriate to obtain feedback.*

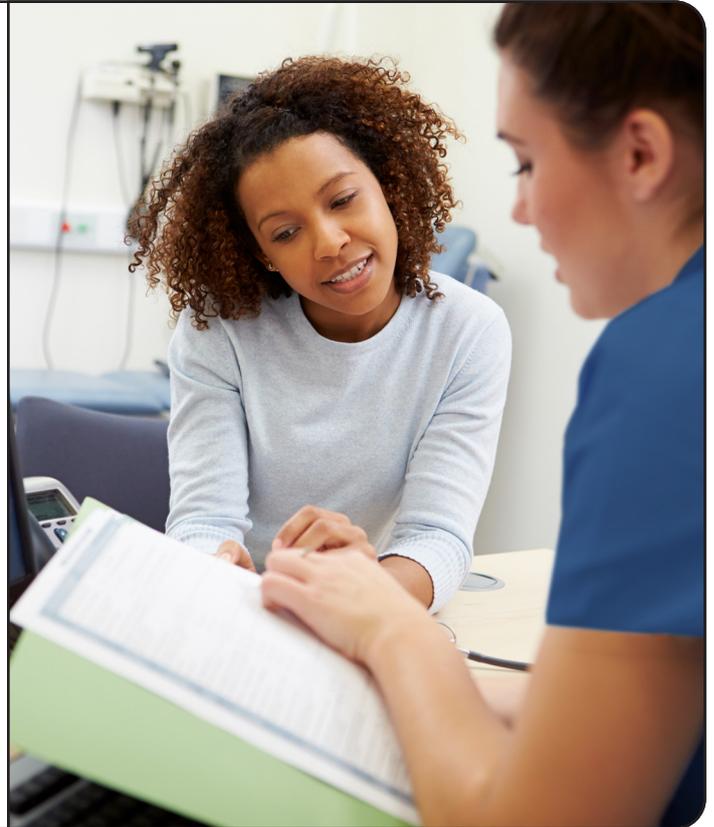
**Practice Supervisors or Practice Assessors will select and approach service users or carers.** The Practice Supervisor or Practice Assessor should emphasise that any feedback given by a person who uses services will not impact on their care in any way.

Once consent has been obtained, the Practice Supervisor or Practice Assessor will collect the feedback from the service user, carer or relative, feed the information back to you, and assist you to reflect on how the feedback contributes to your personal and professional development. Keep these feedback forms in your Practice Assessment Document.

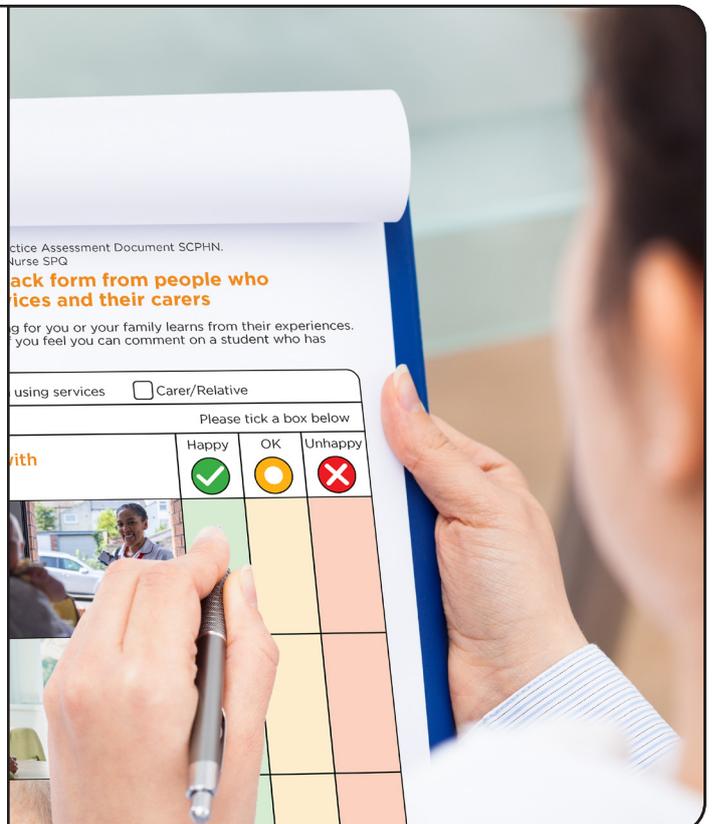
People who use services and carers may choose one of the following feedback forms to use:

## Student feedback form from people who use services and their carers

It is important that a student caring for you or your family learns from their experiences.



Please complete the form if you feel you can comment on a student who has been involved in caring for you.



# Thank you!



## Student feedback form from people who use services and their carers

It is important that a student caring for you or your family learns from their experiences. Please complete the form below if you feel you can comment on a student who has been involved in caring for you.

Who are you?		Please tick a box below		
<input type="checkbox"/> Person using services <input type="checkbox"/> Carer/Relative		Happy	OK	Unhappy
<b>How happy were you with the way the student...</b>				
<b>Introduced themselves?</b>				
<b>Looked after you?</b>				
<b>Listened to you?</b>				
<b>Talked to you?</b>				



**What did the student do well?**

**What could the student do to improve?**

**For student use only:**

**What have you learned from this feedback?**

Student name	Signature	Date
Practice Supervisor name	Signature	Date



## Student feedback form from people who use services and their carers

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Please tick a box below			
How happy were you with the way the student...	Happy 	OK 	Unhappy 
<b>Introduced themselves?</b> 			
<b>Looked after you?</b> 			
<b>Listened to you?</b> 			
<b>Talked to you?</b> 			



**What did the student do well?**

**What could the student do to improve?**

**For student use only:**

**What have you learned from this feedback?**

Student name

Signature

Date

Practice Supervisor name

Signature

Date